



The Metropolitan District

water supply • environmental services • geographic information

## **Chlorine Taste and Odor Fact Sheet**

The MDC has opened a water main gate to supply additional water to the towns of East Hartford, Glastonbury, Manchester, Portland and South Windsor. This is necessary to meet increased customer demand for water during the summer months.

This additional water will be supplied from the Reservoir No. 6 Water Treatment Facility in Bloomfield. Due to elevated levels of chlorine currently being utilized in the water treatment process at this facility, customers in the above noted towns may notice a slight chlorine odor or change in taste.

*All chlorine levels are well below regulations standards set by EPA and Connecticut Department of Public Health.*

*MDC's water is safe to drink and customers do not need to take any precautions using or drinking MDC water.*

### *Commonly Asked Questions:*

1. What causes the taste and odor?

Answer: The taste and odor issue is due to the increase in chlorine levels leaving the Reservoir # 6 Water Treatment Facility.

2. Is there anything I can do to eliminate the odor?

Answer: Refrigerating the water can help eliminate the odor and adding a slice of lemon will remove any bitter taste.

3. Is it OK to use the chlorinated water to wash clothes, water plants, give to my animals and children?

Answer: Yes.

4. Will the higher levels of chlorine damage my pipes, plumbing, stain clothing, etc?

Answer: No.